

2025

(7th Semester)

COMMERCE

Course No. : BC-16

(Organisational Behaviour)



Full Marks : 75

Time : 3 hours

The figures in the margin indicate full marks for the questions

Answer the following questions

1. a) Discuss the theoretical foundations of Organizational Behaviour. 15

Or

b) Discuss diversity in OB and their benefits. Also explain how you would manage diversity in an organization. 8+7

2. a) Explain the difference between attitude and behavior. 15

Or

b) Define Perception and explain the stages of the Perception Process. 5+10

(Turn Over)

(2)

3. a) Define learning. Explain the various theories of learning 5+10

Or

b) Explain Maslow's hierarchy of needs and Herzberg's two-factor theory of motivation. 8+7

4. a) Discuss any one- 15

- i) Fielder Contingency Model
- ii) Path-goal theory of leadership

Or

b) Define power and discuss the different bases of power in organizations. 3+12

5. a) Discuss the barriers to effective communication and suggest steps to overcome them. 10+5

Or

b) Explain the concept of group decision-making. What are its advantages and limitations? 3+6+6

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