



**UG Semester-End Final Exams-2025**

Date: 08 November 2025

B.A 5<sup>th</sup> Semester (VAC)

**WORK ETHICS**

Full Marks: 37.5

Pass Mark: 15

Time: 2 Hours

**Part-I Multiple Choice Questions**

**(15 X 0.5 = 7.5)**

1. What are professional ethics?
  - a. A set of legal rules.
  - b. Personal moral beliefs.
  - c. Ethical guidelines for a specific profession.
  - d. Basic beliefs.
2. Whistle blowing is an example of:
  - a. Professional misconduct.
  - b. Reporting unethical behaviour.
  - c. Reporting ethical behaviour.
  - d. Professional conduct.
3. What is the primary focus of professional ethics?
  - a. Maximizing profits.
  - b. Minimizing risks.
  - c. Serving the public interest.
  - d. Individual profit.
4. What is integrity in professional ethics?
  - a. Acting honestly and with strong moral principles.
  - b. Maximizing profits.
  - c. Pursuing personal interests.
  - d. Ethical behaviour.

(PTO)

5. Which core ethical value is defined as doing the right thing, even when no one is watching?
- Fairness.
  - Integrity.
  - Accountability.
  - Discipline.

6. Ethical leadership influences;
- Employee behaviour only.
  - Only the top government.
  - Employee behaviour, fosters trust and promotes fairness.
  - Employer behaviour only.

7. Which of the following is not a common cause of workplace conflict?
- Shared resource.
  - Competing goals.
  - Personality clashes.
  - None of the above.

8. Intrapersonal conflict refers to conflict;
- Within an individual.
  - Between groups.
  - Between nations.
  - Between families.

9. What is the benefits of workplace diversity?
- Increased group thinking.
  - Lower employee morale.
  - Improved problem solving.
  - Increased competition.

10. Which of the following is not a type of workplace relationship?
- Friendship.
  - Mentor/Mentee.
  - Family member.
  - None of the above.

11. What is the benefits of healthy work place relationship?
- Increased productivity.
  - Better communication.
  - Improved teamwork.
  - All of the above.

12. What can happen if workplace relationship are not managed effectively?
- Increased morale.
  - Decreased productivity.
  - Improved teamwork.
  - Increased productivity.

13. What is the key element of a positive workplace relationship?
- Ignoring differences.
  - Open communication and trust.
  - Focusing on individual goals.
  - Focus on profits only.

14. Teamwork is a useful leadership skill;
- True.
  - False.
  - Both.
  - None of the above

15. Ethical behaviour is a matter of;
- Acting on a considered judgement.
  - Following the majority.
  - Avoiding conflict.
  - Creating conflicts.

**Part-II Write a short note on any five of the following (5 X 1 = 5)**

- Write the meaning of work ethics?
- What do you mean by ethical leadership?

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3. Define working relationship.
4. What is team work?
5. Define conflict resolution.
6. What do you mean by personal ethics?

**Part-III Descriptive Category Questions (5 X 5 = 25)**

(Answer any five)

1. State the difference between strong work ethics and poor work ethics.
2. Discuss the needs and importance of work ethics.
3. Why conflict resolution is crucial for both the work place and client relationships?
4. Define work place communication. Suggest ways to improve communication in the work place.
5. Explain the difference types of diversity found in workplace.
6. What do you mean by inclusion? Discuss the importance of diversity and inclusiveness in workplace.

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